



Quality Clauses

1	RIGHT OF ENTRY	The buyer and buyers customer, and their customers, or any applicable regulatory agency will have the right to enter the supplier's facility to perform inspection or ensure compliance to the contract.
2	RECORD RETENTION	Supplier shall retain all records pertaining to material/ mfg process special processes, test and inspection for a minimum of 10 years or as required by the customer; changes to this requirement shall be addressed on the purchase order. Additional quality requirements may apply when referenced in the po.
3	AMENDMENTS	To this order, and/or quality clauses shall be set forth in writing, via purchase order change notice, and /or revisions to the purchase order quality clauses.
4	NONCONFORMING PRODUCT	In the event that the product is identified as non-conforming after the product has been shipped, the supplier shall provide notification of such escape. Additionally supplier shall control non conforming product to prevent the product from leaving the facility, unless otherwise approved in writing. Obtain organization approval for non conforming product disposition.
5	TRACEABILITY	All parts / material and applicable documents must be identified by a manufacturing lot or batch number by the supplier.
6	QUALITY MANAGEMENT SYSTEM	Suppliers shall implement and maintain a quality management system in compliance with AS9100 and/or ISO9001.
7	CHANGES	Supplier shall notify the organization of changes in product and/or process, changes of suppliers, changes of manufacturing facility locations and where required obtain organization approval.
8	FLOW DOWN	Suppliers shall flow down the requirements listed on the purchase orders including customer requirements to their supply chain.
9	PERSONNEL QUALIFICATION	When required by purchase orders personnel shall be qualified to specific processes.
10	CERTIFICATE OF CONFORMANCE	Certificate of Conformance is required on ALL orders
11	TEST REPORTS	When required by purchase order test reports shall be provided.
12	ITAR	When required by purchase order, ITAR controls shall be applied.
13	DFAR	When required by purchase order DFAR controls shall be applied.

14	Sample Plan	SAMPLE PLAN When specified on purchase order, all inspections used for acceptance shall be conducted to a minimum sample acceptance level AQL of 0.40 in accordance with ANSI Z1.4 sampling procedure and tables for inspection activities. Normal level (ii). Lot acceptance shall be at zero. Reject shall be at one.
15	Monitoring of Supplier	C&R's suppliers shall be measured against a Quality and Delivery goal of 90%. C&R may issue a corrective action request any time a supplier is below the goal of 90%. Suppliers may be subject to removal from C&R's approved supplier list if the supplier does not respond to the corrective action request in a timely manner.
16	Counterfeit Prevention	COUNTERFEIT PREVENTION Electronic Components or any other type of product, where there is a potential for counterfeiting, should only be purchased from the Original Equipment Manufacturer (OEM) or a franchised distributor of the OEM. The Original Equipment Manufacturer (OEM) or a franchised distributor of the OEM, should provide, with the shipment a certificate of conformance, certifying that the component or material provided is the part number being procured on the Purchase Order. A certificate of conformance is used to establish traceability to the OEM. It is not recommended that electronic components or any other type of product, where there is a potential for counterfeiting, be purchased from a broker that is not a franchise distributor. In the event such a purchase should be made, it is the responsibility of the supplier to assure that the proper certifications are available, to provide traceability to the OEM.
17	Awareness	Suppliers shall ensure persons performing work on C&R product are aware of: - their contribution to product or service conformity - their contribution to product safety - the importance of ethical behavior
18	Delegation Authority	Delegation for verification and approval of test reports contents